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651-352-2868

Position Title: Field Service Technician

Department: Service

Position Description

TruNorth Automation is looking to continue growth in its field service organization. The ideal candidate has hands-on experience working with automated equipment, is comfortable troubleshooting mechanical, electrical, and controls-related issues, and is self-motivated and driven to succeed. You will be responsible for commissioning new systems, supporting equipment installation and startup at customer sites, diagnosing issues, and performing service work on sophisticated automated manufacturing equipment. You are joining a driven and ambitious team with decades of experience delivering advanced automation solutions to the life sciences and medical device industry.

You Will Succeed if You:

- Are self-driven and energetic with a strong learner mindset, motivated to contribute immediately while helping build the company's technical reputation and culture
- Enjoy hands-on technical work and take ownership of diagnosing and resolving complex system issues in the field
- Have strong attention to detail and can methodically troubleshoot mechanical, electrical, pneumatic, and basic controls-related problems
- Are comfortable working directly with customers in a professional, service-oriented manner
- Desire to be part of a growing company and are interested in learning all aspects of automated equipment, from design intent through real-world operation

Qualifications

- Associate's degree in mechatronics, robotics, electrical technology, mechanical technology, or related field with a minimum GPA of 3.0, or equivalent hands-on experience
- Practical experience through an internship, co-op, manufacturing role, maintenance role, or field service position involving automated equipment
- Strong mechanical and electrical troubleshooting skills; experience with sensors, motors, pneumatics, and industrial wiring preferred
- Ability to read and interpret electrical schematics, mechanical drawings, and technical documentation
- Effective interpersonal and communication skills, especially when working directly with customers
- Willingness to travel as required to customer sites for installation, commissioning, and service support